



QUALITY POLICY

Future Fitouts is committed to *changing the world by transforming spaces*.

We are committed to the continual improvement of our products and services to meet and where possible, exceed the needs and expectations of our clients. We will apply risk-based thinking and a dynamic approach to continual improvement as we believe that there is always a better way of doing things. We recognise the fact that quality is everyone's responsibility.

Our objective is to:

- Maintain the highest attainable level of quality and reliability and we have adopted the AS/NZS ISO 9001: 2016 as a vehicle to achieve our strategic direction, vision, mission, and values.
- Objectives and targets are clearly defined within the Integrated Management System and are subject to continual review and improvement.
- The training of our team in quality principles is fundamental to the success of our program and we will liaise closely with our suppliers and contractors to ensure that they provide similar attention to quality principles.
- We intend to maintain and build on our reputation for quality by continually achieving a standard of product or service that complies with specifications, standards, statutory regulations, and contractual obligations and by encouraging the participation and commitment of each team member in the development and implementation of an exceptional quality system.

We reinforce this through an underlying commitment to minimal response times in issues regarding quality.

Aaron Lowe
Director

March 2024

Date